



Baba Farid University of Health Sciences

(Established by Govt of Punjab vide Punjab Act No. 18 of 1998)

Faridkot, Punjab, INDIA-151203

Phone:- 01639-256232, 256236 email:- generalinfo@bfuhs.ac.in

e-tender notice for Digital Evaluation Project at the BFUHS, Faridkot

E-TENDER DOCUMENT

E-Tenders superscribed "Tender **Digital Evaluation Project**" and in the prescribed form are invited from firms for **Scanning of answer scripts and digital evaluation**, for the specific requirements as mentioned in Technical Bid. Selected bidder will be required to execute the **Digital evaluation** as per the requirement of Baba Farid University of Health Sciences, Faridkot.

This tender document consists of four parts:-

Part-1: "TERMS & CONDITIONS".

Part-2: "TECHNICAL BID".

Part-3: "FINANCIAL BID".

Part-4: "ANNEXURES".

Important Details about the E-tender:-

Cost of the tender document:-	Rs. 590/- only (500/- + 18% GST) {Non refundable, under any circumstances}. Through online mode only
Tender Processing fee:-	To be charged by Govt. of Punjab as per their norms. (Non- refundable).
EMD Amount :	Rs. 3,00,000/- only (Rupees THREE LAKH Only) (to be quoted as detailed in the tender, in the shape of online payment) <i>{Refundable to the Non-successful bidders, without any type of interest or other charges}.</i> <i>However, it will be converted in performance security in case of successful tenderer and will be returned after successful completion of the contract period.</i>
Amount of Security Deposit:-	The total amount of the Performance Security will be Rs. 300000/- only (Rs. Three Lakh only) against which the EMD amount will be adjusted.
Date of start of downloading of tender documents:-	immediate from the website of the Punjab Government i.e. https://eproc.punjab.gov.in
Website for downloading of the tender document:-	From the above website However, the details may also be obtained from the University website i.e. www.bfuhs.ac.in
Last date for downloading of the tender document:-	<u>10.02.2021 up to 12.30 pm</u>
Last date & time for submission of the tender documents:-	<u>10.02.2021 up to 2.00 pm (through online mode only)</u>



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<p>Date of opening of the tender documents (Technical Bids):-</p>	<p>By the next day from the last date of submission of tenders (by 5:00 p.m.) on the e- procurement portal of the Govt. of Punjab. However the bidders or their authorized agents/ representatives may attend the tender opening process at the University Procurement & Facility Department, BFUHS, Faridkot on the prescribed time and date</p>		
<p>Date of opening of the tender documents (Financial Bids):-</p>	<p>The opening date of financial bids of the technically qualified bidders will be opened on the e- procurement portal of the Govt. of Punjab. However the bidder or their authorized agents representative may attend the tender opening process at the University Procurement & Facility Department, Baba Farid University of Health Sciences, Faridkot on the prescribed time and date. The University authorities will have right to decide any other date and time for the opening of the Financial bids</p>		
<p>Address for the submission :</p>	<p>The Registrar, Baba Farid University of Health Sciences, Sadiq Road, Faridkot(Punjab)PIN-151203.</p>		
<p>Who can be contacted for obtaining more information about the tender:</p>	<p><u>Sr. No.</u></p>	<p><u>Nature of Information</u></p> <p>About the tender and allied information:</p>	<p><u>Name of the Concerned Official with Contact No:-</u></p> <p>In-charge, University Procurement and Facility Department, Baba Farid University of Health Sciences, Faridkot Phone:- 01639-250150, 256232, 256236 E-Mail ID:- upfdbfuhs@gmail.com (on all working days from 9.00 am to 5.00 pm)</p>



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PART – 1

TERMS & CONDITIONS FOR DIGITAL EVALUATION PROJECT FOR Baba Farid University of Health Sciences, Faridkot

1. The Bids are invited from solution providers.
2. The Bids submitted by the bidders should be valid for a minimum period of 3 months from the date of opening of tender. Initially the order will be for one year **which may be extended on yearly basis subject to the satisfactory performance. However,** the prices quoted should be valid for a minimum period of **3 years from the date of issuance of work order or execution of work agreement.**
3. The tender is “Two Bid’ document. The technical bid should contain all the relevant information and desired enclosures in the prescribed format along with Earnest Money Deposit (EMD). The Technical Bid must be submitted online on the e-procurement portal and affidavit for non black listing must be submitted to the In-charge (UPFD) before the last date/ time of submission of tenders.
4. The financial bid must be submitted in the prescribed format on the e-procurement portal. In case, any bidder encloses the financial bid within technical bid, the same shall be rejected summarily.
5. The Earnest Money Deposit (EMD) of INR **3,00,000/- (Rs Three Lacs only.)** should be in the form of online payment.
6. The Tenders should be typewritten or handwritten but there should not be any overwriting or cutting. The bidder’s name and signature of authorized person should appear on each page of the application. All pages of the tender document shall be numbered and submitted as a package along with forwarding letter on agency’s letter head.
7. The Technical Bid" shall be opened on the date ~~mentioned~~ on the starting of the e-tender document. If bids opening day is a government holiday, then the technical bids shall be opened on next working day at the same time. Maximum two representative of each bidder may participate at the time of opening the technical bids.
8. Uninterrupted power supply, basic electrical fixtures, Internet connectivity (along with required bandwidth), LAN connectivity, and location (location shall be made secured by BFUHS) along with the basic facilities (viz table, chairs, covered spaces etc) for setting up the scanning facility will be provided by Baba Farid University of Health Sciences, Faridkot.
9. Hardware (viz computers with keyboard and mouse, power backup and internet connectivity along with required bandwidth) for the purpose of online evaluation of the digitized answer scripts will be available by evaluators at their home/office at their own level.



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10. Adequate number of evaluators of every subject for the purpose of evaluation will be nominated and paid for by the Baba Farid University of Health Sciences, Faridkot and bidder needn't include any such costs in their pricing.
11. The prices quoted in the financial bid should be exclusive of taxes/ GST. The GST will be paid extra, by the University as per the Govt. norms.
12. The successful bidder shall sign an agreement within 30 days from the issue of the work order. The work order shall be issued to the selected bidder and the agreement will be signed on the Non-Judicial papers of Rs. 300/- only. Only after signing of the work agreement with the selected bidder.
13. The tender must be submitted on the format given by Baba Farid University of Health Sciences, Faridkot. Any other technical details required to supplement the information quoted in the prescribed tender document may please be uploaded separately. The information required in the tender document should be given at the place provided for it in the tender document. The tenders in which information is not given at the place provided for it or not in the similar format given in the tender document, may be rejected.
14. In case of tenderers whose tenders are not considered for placing the work order, the earnest money deposit (EMD) will be refunded normally within one month of taking the purchase decision. In case of selected bidder, the earnest money deposit will be converted into security money and will be retained till the completion of contract period and accepted by the University. The EMD deposited will not earn any interest & Baba Farid University of Health Sciences, Faridkot will not pay any interest on EMD to the bidder.
15. All the documents required should be submitted along with the technical bid of the tender only.
16. Printed conditions of the bidder submitted with the tender will not be binding on Baba Farid University of Health Sciences, Faridkot.
17. The tenders have to be submitted through e-tender mode only. Any tender submitted by any other mode i.e. Courier/ Registered Mail/ Speed Post/ Telex/ Telegrams/ Fax/ Email will not be considered. No further correspondence will be entertained on this matter.
18. Baba Farid University of Health Sciences, Faridkot will not be responsible for any delay in obtaining the tender document by the bidder from the University or submission of the completed tender document to the University.
19. Technical Pre-requisite:
 - a. The bidder should be a Company/Sole proprietorship firm/Partnership firm/Trust/society/ Association of Persons registered in India under Indian Company Act, 1956/The Partnership Act 1932/Society Registration Act, 1860. And having undertaken similar operation of digital evaluation in India.



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- b. The bidder should have successfully executed atleast 01 (One) similar digital evaluation project in India for Govt. Central or State University/Education Board/Medical University /Union Public Service Commission or any State Public Service Commission. Assignments of similar nature must include the major activities such as Scanning and Digitizing of the pages of Answer scripts, preparation for Digital Evaluation (e evaluation/ On Screen Marking), organizing online evaluation centre (if evaluation conducted at evaluation centers), Training of Evaluators and Supervisors/ Reviewers, Dynamic allocation of digitized Answer scripts to Evaluators (in case of online evaluation), Providing the tabulated marks to the University in both soft and hard copy.
- c. The bidder must have executed digital evaluation of not less than 1,50,000 copies of the Answer scripts in any one year during the last 2 years.

NOTE: Private or pilot projects will not be entertained. The documentary evidence in form of work order **along with Satisfactory Performance report** from the client must be enclosed. Similar work means scanning, computer based evaluation, scoring, marking of answer scripts of any reputed examination/ education body as specified in the tender.

- d. The bidder should not have been Debarred/ blacklisted by the Central Government/ State Government/ Government Departments./ Central and State Universities/ Central and State School Boards/ Educational Institutions/ Organizations, etc.
- e. Bidder should own the complete source code of the software being used for conducting the Digital Evaluation System.
- f. During the university examination the evaluation is to be done by more than 1000 evaluators on their personal/institute computers from different location. The software application is required to be installed by the evaluators on their computer ensuring complete security. So it is mandatory that the bidders must have executed at least 01 digital evaluation project with decentralized checking (meaning installation of digital evaluation application on computer of the evaluators at their remote location and allocation of scripts remotely to be evaluated on their computers.
- g. The bidder must have experience of executing at least 01 digital evaluation project with not less than 1000 evaluators and 750 subjects in a year.
- h. The bidder must **have own / third party** Tier III or above Data Centre for Data Security and application hosting. The Data Center should be located in India.
- i. The bidder should have on his pay roll minimum 15 Technical and Administrative employees for providing support to Baba Farid University of Health Sciences, Faridkot.
- j. The bidder should be registered with appropriate tax authorities such as Income Tax and should submit the certificate of registration with these authorities.
- k. **The bidder's Annual Turnover during last three years should not be less than** 100 lakhs in India.
- l. The bidder should have its own or leased infrastructure in computers, appropriate technology, hardware and software, trained staff, adequate security measures and due diligence. The bidder should be able to demonstrate the capability on any day if called



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for technical presentation.

- m. Bidder must have experience of doing digital evaluation work for any state/ central university/Medical University/Education Board/Union Public Service Commission or Any State Public Service Commission.
- n. The bidder must have ISO 9001:2015 Certification.
- o. The registration number of the firm along with the CST No. allotted by the sales tax / trade tax authorities and Income Tax registration number (P.A.N.) along with the place of registration should invariably be given along with the technical bid.



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20. The technical bid shall consist of the following information/documents without which the tender is liable to be rejected—
 - a) EMD of Rs. 3,00,000 (Three Lacs Only) in form of online payment.
 - b) Technical information as desired in prescribed format (Part 2).
 - c) The financial information as per Annexure – A
 - d) Organizational Structure and information as per Annexure B
 - e) Technical and Administrative manpower available for this work as per Annexure C
 - f) The details of experience of similar works as per Annexure –D
 - g) Documentary Evidence to support clauses 22.
21. All of Above Clauses and information provided shall subject to a AUDIT and Validation by Baba Farid University of Health Sciences, Faridkot at any point of time, before, during or after the Bidding Process, if at all any Information or feedback is found to be wrong or malafide, Baba Farid University of Health Sciences, Faridkot RESERVES the Right to REJECT the BID without assigning any reason whatsoever and the Bidder will have No Right to Claim any damages of any Nature.
22. Tender will be rejected, if technical specifications offered by the firm in the technical bid differ from what is quoted in financial bid.
23. Detailed technical evaluation shall be carried out pursuant to technical specifications and other conditions in the tender document to determine the substantial responsiveness of each tender. For this clause, the substantially responsive bid is one that conforms to all the eligibility and terms and condition of the tender without any material deviation.
24. The technical evaluation committee may call the responsive bidders for discussion or presentation to facilitate and assess their understanding of the scope of work and its execution. However, the committee shall have sole discretion to call for discussion/presentation. Atleast 2 working days of notice will be given to responsive bidders for making themselves available for the aforesaid presentation.
25. *Financial Evaluation – The financial bid shall be opened of only those bidders who have been found to be technically eligible. The financial bids shall be opened in presence of representatives of technically eligible bidders, who may like to be present. The financial bids will be opened on online mode only on the e- procurement portal of the Govt of Punjab on the date and time prescribed in the tender or any other date and time that will be decided by the University authorities.*
26. Tender not conforming to any or all the above terms and conditions will be rejected.
27. Incomplete tenders are liable to be rejected.



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28. Baba Farid University of Health Sciences, Faridkot reserves the right to increase/decrease the specified quantities of any item(s) given in the tender.
29. Canvassing in any form in connection with tender is strictly prohibited and will disqualify the bidder.
30. Bids must be submitted for all the items in single category as mentioned in the tender, otherwise it may be rejected. However, Baba Farid University of Health Sciences, Faridkot reserves the right to select only one bidder for all items or more than one bidder for different items.
31. Baba Farid University of Health Sciences, Faridkot reserves the right to reject any or all the tenders without assigning any reason whatsoever. Baba Farid University of Health Sciences, Faridkot would not be under any obligation to give any clarifications to those bidders whose tenders have been rejected.
32. All disputes or differences arising between the parties out of or relating to meaning and operation of effect of the contract or breach thereof shall be settled by arbitration in accordance with the rules and regulations of arbitrator. **In case of any legal dispute the jurisdiction will be Faridkot only.** The arbitrator shall be appointed by the Vice Chancellor and the whole decision of the arbitrator shall be binding on both the parties.
33. A suitable penalty shall be imposed in case of any deficiency relating to online evaluation work as per the directions of the Competent Authority.

Registrar,
Baba Farid University of Health Sciences
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PART - 2 TECHNICAL BID

FOR DIGITAL EVALUATION PROJECT FOR

BABA FARID UNIVERSITY OF HEALTH SCIENCES FARIDKOT

Answer script Specifications

Answer scripts Specification	<ol style="list-style-type: none"> 1. The answer scripts are bar coded on each page. 2. The answer script is of A4 size paper. 3. Student writes both side of the answer script.
Number of Pages	<p>(a) Each Answer script Contains 48 pages(44 writable pages +2 pages (Front & back).</p> <p>(b) In certain courses, the answer script shall consist of 54 pages.</p>
No of Evaluations	Each Answer script will be evaluated by one evaluator and in some courses, a script is to be evaluated by 02/04 evaluators.

Scope of Work for Digital Evaluation

This has been categorized in three broad phases:

A Pre-Evaluation Phase.

Sr. No	Description	Does Bidder's solution comply? (Y/N)
1.	<p>Designing the evaluation plan and evaluation process in consultation with Baba Farid University of HealthSciences, Faridkot at :</p> <ol style="list-style-type: none"> 1. The answer scripts are bar coded on each page. 2. The answer script is of A4 size paper. 3. Student writes both side of the answer script. <p>A. For setting of Online evaluation and Scanning Centre at BFUHS.</p> <p>B. Complete Security management processes (Physical and IT for scanning center and servers etc.)</p> <p>C. Evaluator handling process</p> <p>D. Click by Click Audit processes</p> <p>E. Other related processes involved for evaluation</p> <p>F. Training of Reviewers /Evaluators and confidential section staff of the University on e- Evaluation towards capacity building of all involved stakeholder(s)</p>	
2)	To prepare and provide documentary manuals for all processes for safe and secure conduct of Evaluation, to be followed along with rules for contingency and exception handling/ emergency Procedures.	



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3)	To provide specifications for Hardware and Software required at all stages of the evaluation as per marking scheme for A. Scanning Centre B. Online evaluation C. Devices and systems to be used for authentication and audit trail mechanisms required for Evaluation	
4)	The software should have role base security mechanism	
5)	Answer scripts in sealed bags /packets will be handed over to the service provider by the designated BFUHS official for proper accounting of Answer scripts and slips and processing leading to Digital Evaluation.	
6)	Scanning should be done after cutting the spine of the Answer Booklet by employing the ADF Scanners. All the pages of the booklet should be accounted for and identified with the booklet ID number.	
7)	The scanned answer scripts to be securely uploaded to bidder's Data Center and then made available to evaluators for online evaluation by the service provider.	
8)	To provide suitable scoring system or software as per requirement of the university.	
9)	The service provided shall install adequate scanners and depute adequate staff at BFUHS scanning centre to ensure time bound scanning and uploading of answer books. Once, handed over, the safe custody and storage of answer books and list of evaluators shall be sole responsibility of the service provider firm.	

B Evaluation Phase

Sr. No	Description	Does Bidder's solution comply? (Y/N)
1)	To manage the evaluation process in on-line mode.	
2)	To ensure confidentiality of detail of evaluators to be provided by BFUHS.	
3)	To provide unique username/ password to the evaluators, with OTP provision.	
4)	To arrange/provide adequate displays and provide required instructions/ information to the evaluators	



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5)	To maintain complete log of all activities of evaluators during the course of evaluation to enable complete audit ability of the evaluation process.	
6)	To calculate marks obtained by each candidate	
7)	A device system for monitoring and supervision of the evaluation activities (Centre level/ evaluator level) by the competent authority.	
8)	To transfer/export of data in encrypted format including raw scores data from local computers to Data Center.	
9)	Server data to be secured at a designated site by a responsible official of the agency in the presence of Supervisors and a back up copy in C.D/ D.V.D to be handed over to BFUHS whenever required.	

C Post Evaluation Phase

1. To share the evaluation results

Sr. No	Description	Does Bidder's solution comply? (Y/N)
1)	Supply of data reports soft copy as per format provided by the university during the entire period of contract to BFUHS, Faridkot for use by the university. or any other designated agency deputed by BFUHS for result preparation/research.	
2)	Certificate to the effect that no data in any form concerning the project or its outcome will be shared /supplied/sold to any party/individual by the service provider and the selected service provider will be liable under relevant clauses of I.T. Act for any breach of this clause.	
3)	To provide result data in encrypted format for import into offline server of BFUHS, Fdk.	

Notes:

Description	Bidder Agrees to Process (Y/N)
Handling of Answer scripts 1. The Answer scripts in sealed bags/Packets received from examination centre will be handed over to the service provider by Baba Farid University of Health Science, Faridkot officials with direct	



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bar coded Answer scripts for counting, comparing with Answer scripts Performa submitted by BFUHS Official giving details on actual number of Answer scripts received from exam centre for processing leading to scanning and Digital Evaluation. The suitable number of trained manpower for receipt of sealed packets/bags containing Answer scripts and statements from BFUHS shall be deputed by the service provider.

2. The Answer script having QPCode, subject name, barcode number, bag no etc. mapped with the roll number of the student will be handed over by BFUHS before the start of Scanning Process

Description	Bidder Agrees to Process (Y/N)
<p>Training & Helpline</p> <p>The service provider selected shall undertake to train the officials of confidential section and reviewers / Evaluators appointed by the BFUHS to know the process of Digital Evaluation. Later the Reviewer /Evaluator will be trained as per the marking scheme (if any) provided by the BFUHS. A detailed report of evaluators and their performance for each day shall be shared with the BFUHS. Since the Digital Evaluation training to Evaluators/ Reviewers at BFUHS will be a continuous assignment throughout the only agencies having sufficient staff/ Experts to handle such continuous training and sufficient financial strength may apply</p>	
<p>The Service provider firm shall prepare a thorough training module very easily understandable to evaluators to be attached with e-mail to be sent to them for evaluation. The Training module shall be both in hard copy format and Video demo.</p>	
<p>Dedicated Helpline numbers along with dedicated support staff shall provided to evaluators for any evaluation related problem.</p>	

Infrastructure for scanning and evaluation of Answer scripts

Sr. No	Description	Bidder Agrees to Process (Y/N)
a)	University shall provide the service provider sufficient space for scanning purpose along with the basic facilities (viz table, chairs, etc) which should be secured by the university	
b)	University shall provide uninterrupted Power Supply along with required bandwidth internet connection at the scanning centre for the purpose of data transfer(scanned answer scripts)	



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c)	All efforts would be made by BFUHS, for adequate power points at the place of scanning center. Sufficient no of UPS and generators have to be installed by BFUHS	
d)	Hardware for the purpose of evaluating of the digitized answer scripts will be arranged by the evaluators.	
e)	The service provider would ensure server deployment for Online Evaluation. Internet connectivity to the servers will be provided by BFUHS	
f)	All the manpower involved in the scanning work should be engaged by the service provider and the secrecy of the Answer scripts will be the responsibility of the service provider.	
g)	Adequate number of evaluators of every subject for the purpose of evaluation will be nominated and paid for by the university, and their availability will be the responsibility of the University.	

Periodicity - Period of completion of work and contract

The agency may complete the entire process of Answer scripts verification with center Performa, scanning, Digital Evaluation within 2 (Two) **days**' time from the date of handing over the relevant subject Answer scripts.

The period of contract will be up to BFUHS, Faridkot **main and compartments/ supplementary** examinations. It will be the discretion of the University to digitally evaluate all or selected examination. The contract may be extendable up to **Three** years, on year to year basis, on same terms and conditions/rates subject to satisfactory performance.

Features required in Digital Evaluation Software

Provision for automatic back up of evaluated answer scripts.

1. User account management i.e. addition, modification and deletion of Evaluator and Reviewer.
2. Answer scripts management i.e. mapping of answer scripts.
3. Security setting for setting of password.
4. Provision for marking of question by Evaluator as evaluated, optional, marked for review or not attempted.
5. **Tracking of IP of evaluator device.**
6. Evaluated check box to ensure that Evaluator has visited each and every page of an answer script.
7. Evaluator comment box for each question or in general.
8. Provision for zooming of answer scripts for proper viewing.
9. Provision for skipping of an answer script by an Evaluator if the same is in different medium / subject or not properly scanned.
10. Provision to Save an answer script as draft to evaluate at a later stage on the same day.
11. Provision for reviewing of any answer script by the Reviewer.



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12. Provision for viewing of evaluated answer scripts by the Reviewer.
13. There has to be a command center to know the status of overall evaluation at any point of time.
14. Provision of forecasting report of evaluation to enable the University to know the timeline to complete the entire evaluation process and number of evaluators/reviewers required.
15. Provision of restriction of evaluation/ reviewing time as the evaluators and reviewers can perform actions only in the time stipulated by the University
16. There should be dash board displaying the following
 - (i) Daily and consolidated Evaluators' attendance
 - (ii) Daily and consolidated Reviewers' attendance
 - (iii) Daily and consolidated Subject-Medium wise Evaluator details
 - (iv) Daily and consolidated Subject-Medium wise Reviewer details
 - (v) Skipped Answer script Details (till date)
 - (vi) Overall Subject-Medium wise Evaluation (till date)
 - (vii) Log in / log out details alongwith script evaluation duration.
17. Providing Login Id and password to each and every Evaluator with compulsory password change.
18. The digital evaluation has to be web based anywhere anytime basis.
19. Date wise working hours report(Login/Logout timing) of Evaluators and Reviewers
20. Availability of answer scripts, question paper and marking scheme on the computer nodes of each and every Reviewer and Evaluator.
21. After scanning of answer scripts, the delivery of digitized answer scripts to the Evaluators can be by any secured mode.
22. Enabling of security settings for Reviewers authentication.
23. Maintaining audit log of each and every Reviewer, Evaluator and IT Manager of Digital Evaluation agency.
24. Provision for forgot Password and secret question settings.
25. Annotation of each and every question and page of answer scripts.
26. Provision of timer on computer node of each and every Evaluator to know the time taken in evaluation of answer script.
27. Provision for subject/medium wise selection of answer script.
28. Provision of message broadcasting to evaluators/reviewers
29. Provision for configuration of multi-lingual question paper.
30. Provision of selection of question paper by Evaluator If a subject-medium has multiple question papers with set categorization, the evaluator can choose the appropriate question paper from the question paper list
31. Provision of re-opening of submitted answer scripts by Reviewer for evaluation in case of any need for correction on the same day of evaluation.
32. Evaluators and Reviewers online feedback.
33. Provision for reviewing based on the rules shared (No of AB will be reviewed)
34. Provision of setting of minimum time of evaluation of an answer script to avoid fast and possibly inaccurate evaluated answerscript.
35. Setting of limit/ceiling for maximum no. of scripts to be evaluated by an Evaluator.
36. Detailed audit log of evaluation.
37. Provision for PDF / JPEG view of answer scripts.
38. Provision for Subject – Medium wise Evaluator report for reviewer to generate the report of



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- evaluation for a subject-medium-evaluator combination during any date range in the evaluation period
39. Provision of viewing Answer script in Landscape/Portrait orientation
 40. Provision of revisiting/ editing the marks/ evaluation by evaluator of evaluated answer script on same day
 41. Provision of easy assignment of marks as the evaluator can assign full or 0 marks for an answer by selecting the same from the drop down at the question level. In case of sub-questions, the full or 0 marks are awarded automatically
 42. Provision of key board shortcuts to enable evaluator to evaluate the answer scripts faster
 43. Provision for Evaluation of each answer scripts by two (2)/Four different evaluators (subject and medium wise). The provision also should be provided to select best of the two or average scores and if the discrepancy is more than the set limit (20% or 25%), the answer script will be reviewed by the Reviewer of the subject and medium to which he/she is mapped.
 44. The software should have an enhanced search operation facility to enable reviewer to view the details of an individual answer script and the percentage range for viewing the evaluated / reviewed answer scripts by specifying the answer scripts code



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45. The following reports needs to be generated by the Digital Evaluation software:
 - i. Date wise Reviewers and Evaluator attendance report
 - ii. Subject-Medium wise Evaluator detailed report
 - iii. Subject-Medium wise Reviewer detailed report
 - iv. Skipped answer scripts' detailed report
 - v. Overall Subject-Medium wise Evaluation report
 - vi. Evaluator detailed report
 - vii. Variance report in case of discrepancy in the marking of Evaluator (s) and Reviewer(s)
46. Printing of answer script(s) with all annotation of marks (for example Tick right or wrong), if marked by Evaluator as per requirement.
47. Provision for auto uploads of marks file.
48. The service provider must take adequate care while cutting the answer script without damaging the written portion. All the pages without missing any should be scanned & stapled.
49. Scanning to be completed within stipulated time with adequate manpower.
50. The software to have image rotating options for correction of inverted scanned images of answer script by the evaluator themselves.
51. Backup of the scanned answer scripts to be stored in a separate server apart from the one which is used for the evaluation.
52. Stacking software provision to be made available for retrieval of scanned answer scripts.
53. Questions which are Not Answered must not be allotted 'zero' marks. They should be treated as 'Not Answered'. The score card must show the NA questions separately.
54. Authorized personnel with prior approval of the university to be allowed entry into the scanning zone and Server zone.
55. Backup of all the valuation data needs to be transported to server of the university as directed by BFUHS from time to time.
56. The cutting and scanning manpower should not bring any bag inside the scanning section and should undergo frisking procedure at the entrance of the scanning section.
57. If manpower for scanning is outsourced then such personnel Entry, exit timings and purpose of all personnel from the vendor should be entered in the register provided by the security.
58. Apart from the above, the service provider will be liable to make/ add necessary arrangements in the evaluation softwares as per the requirements at the University offices, without any additional cost.
59. The Vender shall also provide offline software for entries to offline server at BFUHS site like roll



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No. QP Code, Barcodes Packet No. etc. as per format and specifications decided by BFUHS.

System Requirements for Scoring

The **evaluation scoring system** should have the following features:

Sr. No	Description	Does Bidder's solution comply? (Y/N)
a)	The evaluation scoring system must provide for a safe scoring environment;	
b)	The system must employ a framework that ensures the most efficient processing time	
c)	The system must allow for both the scoring of objective and subjective responses (e.g. open-ended and constructed response questions);	
d)	The system must provide for a rapid-response framework for arbitration and handling scoring discrepancies;	
e)	The system must provide for real-time, live reporting of scoring progress and accurate time projections for reporting of results;	
f)	The system must allow for real-time monitoring and evaluation of test scores and questions by administrators, pedagogic directors, or other relevant personnel; The system must demonstrate mechanisms for heightened accuracy for subjective question responses;	
g)	The system must demonstrate integrated security mechanisms (such as serial numbers/Barcode on each page)	
h)	The system should be capable of handling different response formats like images.	
i)	The system should be able to capture the remarks and comments made on the answer sheet by the evaluators.	

The **Software/Forms-Processing Requirements** must include the following characteristics:

Sr. No	Description	Does Bidder's solution comply? (Y/N)
a)	All administration and scoring-related functionality must be accessed through any browser.	
b)	The scoring process should maintain anonymity, where evaluators only receive the image of the response without any student information;	



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c)	The system should allow for flexibility in scoring supervision (e.g. Supervisors can monitor evaluators assigned to one exam, to a group of exams or to a subject or group of subjects.);	
d)	The system should be able to allow for flexible work flow(e.g. the Supervisor/Administrator should be able to define how much work one or more evaluator receives);	
e)	The system should allow for flexibility in the scoring process eg. flexibility in seeing entire question booklets or one at a time	
f)	The system should be able to alert the supervisor/administrator when the multiple scores of an answer sheet result in very diverse scores	
g)	System should allow for the real-time checking of evaluator's work quality	
h)	System should allow for real time supervisor access to any evaluator's work as well and to exams already scored.	
i)	System should support real time reports to monitor evaluators' production and scoring operation progress;	
j)	The system should support the daily evaluation report post scoring by the evaluator	
k)	System should allow for customized results reports based on user needs or service provider should have standard reporting format	
l)	System should support online training using real exam images or service provider should have web based training module	

EVALUATION OF THE BIDS-

Technical Evaluation-

1. Detailed technical evaluation shall be carried out pursuant to terms and conditions and other conditions in the tender document to determine the substantial responsiveness of each tender. For this clause, the substantially responsive bid is one that conforms to all the eligibility and terms and condition of the tender without any material deviation.
2. The evaluation committee may call the responsive service provider(s) who comply all terms and conditions of the tender for discussion and presentation to facilitate and assess their understanding of the scope of work and its execution. The service provider should give a detailed presentation on how their technology is best suited for the University. However, the



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committee shall have sole discretion to call for discussion/presentation.

3. The service provider should propose a solution for the optional items shown in the financial bid of the Tender Documents as per suitable process. The solution quality of the optional items would also be considered for evaluating the technical bid.

Financial Evaluation-

1. The financial bid shall be opened of only those Bidders who have been found to be technically eligible. The financial bids shall be opened in presence of representatives of technically eligible Bidders, who may like to be present.

PART - 3

FINANCIAL BID

**To be submitted at the prescribed format in the Online Mode Only.
It should not be enclosed with the technical bid under any circumstances.**

FOR DIGITAL EVALUATION OF ANSWER SCRIPTS PROJECT FOR

Baba Farid University of Health Sciences, Faridkot

Cost per Answer Script for scanning and digital evaluation service for complete pre and post evaluation process as per tender document

1	Online Evaluation (with centralized scanning infrastructure to be provided by Baba Farid University of Health Sciences, Faridkot)* Support manpower/Scanners at each location will be provided by Service provider.	
---	--	--

*** Scanning Infrastructure**

- Computer/furniture & fixtures/ computers/ Online UPS alongwith Electricity.

Note:

- Taxes as per rules as applicable would be extra to the above basic price quoted
- The price should be quoted for a period of 3 years.
- The price should be quoted for per Answer Script basis, each answer script may be evaluated under Single/double/Four evaluation system.

Date:

(Signature/Seal of the Bidder)



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PART - 4 ANNEXURES

FOR DIGITAL EVALUATION PROJECT FOR BABA FARID UNIVERSITY OF HEALTH SCIENCES FARIDKOT

ANNEXURE– A

FINANCIAL INFORMATION

- I. Financial Analysis : Details to be furnished duly supported by figures in Balance Sheet/ Profit & Loss Account for the last 3 (three) years and certified by the Chartered Accountant, as submitted by the bidder to the Income-Tax Department (copies to be attached).

FINANCIAL YEARS				
Sr. No.	Details	(1) 2017-18	(2) 2018-19	(3) 2019-20
i)	Gross annual turnover similar works.			
ii)	Profit/Loss			
iii)	Financial Position: a) Cash b) Current Assets c) Current Liabilities d) Working Capital (b-c) e) Current Ratio: Current Assets/Current Liabilities (b/c)			

- II. Up to date Income Tax Clearance Certificate.
III. Financial arrangements for carrying out the proposed work.

Note: Attach additional sheets, if necessary.

(Signature of Bidder)



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ANNEXURE – B

STRUCTURE OF THE ORGANIZATION

1. Name and address of bidder :
2. Telephone No./Fax No./Email address :
3. Legal status (Attach copies of original document defining the legal status).
 - a) An Individual/ Consortium:
 - b) A Proprietary/Sole Proprietor ship firm/Partnership firm :
 - c) A Trust :
 - d) A Limited Company or Corporation :
4. Particulars of Registration with various Government bodies (attach attested photocopy)
 1. Registration Number :
 2. Organization/Place of registration:
 3. Date of validity:
5. Names and titles of Directors & Officers with designation to be concerned with this work with designation of individuals authorized to act for the organization.
6. Were you or your company/firm ever required to suspend the work for a period of more than six months continuously after you commenced the works? If so, give the name of the project and reasons for not completing the work.
7. Have you or your constituent partner(s) ever left the work awarded to you incomplete? If so, give name of the project and reasons for not completing the work.
8. Have you or your constituent partner(s) been debarred/black listed for tendering in any organization at any time? If so, give details.
9. Area of specialization and Interest
10. Any other information considered necessary but not included above.



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ANNEXURE - C

DETAILS OF TECHNICAL AND ADMINISTRATIVE PERSONNEL TO BE EMPLOYED FOR THE WORK

S N	Designation	Total number of employee s in that category	Number available for this work	Name	Qualification	Professional experience and details of work carried out	In what capacity these would be involved in this work	Remarks
1	2	3	4	5	6	7	8	9

(Signature of Bidder)



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ANNEXURE - D

DETAILS OF SIMILAR WORK EXPERIENCE DURING LAST 3 YEARS

S N	Name of work/project and location	Name of sponsoring organization / owner	Date of commencement as per contract	Actual Date of completion	Any Litigation/ Arbitration pending (Y/N)	Name, Email and Phone Number of officer with whom reference check can be made	Remarks (if any)
1	2	3	4	5	6	7	8



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Details about Bank Account of the firm

Name of the firm: M/s _____

Sr. No.	Particulars	Detail
1.	Account No.	_____
2.	Name of Bank	_____
3.	Branch Name	_____
4.	IFSC Code of Bank	_____
5.	Name of Operator	_____

Dated:- _____.

Place:- _____.

1. Signature _____

Name:- _____

Address:- _____

ContractNo:- _____

E-mail id:- _____

With Seal



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TENDER/CONDITIONS ACCEPTANCE LETTER

Date:.....

To

The Registrar
BabaFaridUniversityofHealthScience,
Sadiq Road, Faridkot.

Subject: Acceptance of Terms & Conditions of Tender. Dear Sir,

1. I / We have downloaded the tender document(s) for the above mentioned 'Tender/Work' from the designated website.
2. I / We hereby certify that I / we have read entire terms and conditions of the tender documents. (Including all documents like annexure(s), schedule(s), etc.), which form part of the contract agreement and I / we shall abide hereby the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your organization too has also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirely.
5. In case any provisions of this tender are found violated, your organization shall be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely and we shall not have any claim/right against organization in satisfaction of this condition.

Yours Faithfully,
Signatures

Name:- _____

Address: - _____

Contact No:- _____



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(To be furnished on non-judicial stamp papers worth Rs.50/- duly attested by Executive Magistrate or Notary Public).

AFFIDAVIT

I/We _____ partner/sole proprietor (Strike out which is not applicable) of (Name & Address of Firm) _____ do hereby declare and solemnly affirm:-

- a) That the individual/firm/ companies are not debarred or black- listed by any department of Union/ State Government or any autonomous institute.
- b) That no partner or shareholder, directly or indirectly connected with the applicant has been debarred or blacklisted by any department of Union Govt./State Govt./Autonomous Institute.
- c) That the terms and conditions for providing of **“ONLINE EVALUATION OF ANSWER BOOKS FOR DIFFERENT UNIVERSITY EXAMINATIONS”** at Baba Farid University of Health Sciences, Faridkot & its constituent colleges are acceptable to me/us. I/We will abide by them in letter and spirit.
- d) That I will provide the best quality services and will use the materials of standard quality for providing my services.
- e) That it will be the responsibility to the agency for any type of leaking during online evaluation of answer books.
- f) That no Sub contracting / Sub Leasing shall be made.
- g) That the firm shall be liable to penalty for any lapse in the work during contract period.
- h) That the confidential data provided by the university shall not be shared with any outsider individual or any business entity.
- i) That the software of the agency is not susceptible to any hacking or leaking of data.

Date: _____

Place: _____

DEPONENT

VERIFICATION

I/We do hereby solemnly declare and affirm that the above declarations are true and correct to the best of my/our knowledge and belief. No part of it is false and nothing has been concealed therein.

Date: _____

Place: _____

DEPONENT