

Baba Farid University of Health Sciences, Faridkot

E-TENDER For Rate Contract FOR Tele Radiology Services for a Period of Three (03) Years with an Annual Review for Department of Radiology at Guru Gobind Singh Hospital Faridkot

E-Tender Form

(E-Tender for Rate Contract For Tele Radiology Services for a period of Three (03) Years with an Annual Review for Department of Radiology at Guru Gobind Singh Hospital, Faridkot)

Tender Notification No :	The tender notification number will be allotted by the portal automatically
Tender Notification Date:	
Requirement	E-Tender for Rate Contract For Tele Radiology Services for a period of Three (03) Years with an Annual Review for Department of Radiology at Guru Gobind Singh Hospital, Faridkot.
Cost of the tender document:-	Rs.2360/- (Rs. 2,000/- plus 18% GST)(Non-refundable) to be deposited through Online Mode Only in favor of Registrar, Baba Farid University of Health Sciences, Faridkot.
Tender Processing Fee	To be charged by Govt. of Punjab as per its norms. (Non- refundable)
Earnest Money Deposit (EMD)	Rs. 2,00,000/- (Rupees Two Lakh only) The Earnest Money Deposit must be submitted in the shape of Online Payment in favor of Registrar, Baba Farid University of Health Sciences, Faridkot on or before due date (Refundable to the Non-successful bidders, without any type of interest or other charges. However, it will be converted in performance security in case of successful tenderer will be returned after successful completion of the contract period without any interest or other charges).
Date of start of downloading of tender documents	Immediately from the website of the Punjab Government i.e. https://eproc.punjab.gov.in
Website for downloading of the tender document:-	https://eproc.punjab.gov.in However, the details may also be obtained from the University website i.e. www.bfuhs.ac.in.
Last date for downloading of the tender document:-	22.12.2022 up to 12.30 pm
Last date & time for uploading of the tender documents:-	22.12.2022 up to 1.30 pm (through online mode only)
Date of opening of the Technical Bids	By the next day from the last date of submission of tenders (by 5:00 p.m.) on the e- procurement portal of the Govt. of Punjab in , Baba Farid University of Health Sciences, Faridkot
Date, time and venue for opening of the Price Bids	Technically qualified bidders only on the e- procurement portal of the Govt. of Punjab in UPFD, Baba Farid University of Health Sciences, Faridkot
Who can be contacted for obtaining more information about the tender.	Medical superintendent, Guru Gobind Singh Hospital, Sadiq Road, Faridkot. Phone:- 01639-250098, Mob. 9814457445 E-mail: msggshospital@gmail.com (On all working days from 9.00 a.m. to 5.00 p.m.)

NOTICE INVITING E-TENDER

E-Tenders for a Rate Contract is invited on or before **22.12.2022** from Service Provider for **Tele Radiology Services for Department of Radiology at Guru Gobind Singh Hospital, Faridkot.** The tender document containing detailed terms & conditions may be downloaded from the E-procurement website of the Punjab Government i.e. <https://eproc.punjab.gov.in> and its detail may also been seen at the University website www.bfuhs.ac.in.

TERMS AND CONDITIONS:-

1. The tender must be uploaded on or before the last date/ time of the submission of tender.
2. The Tender processing fee should be submitted through Net Banking/Credit card/online mode only and as per Punjab Govt.
3. The **tenders will be opened online** By the next day from the last date of submission of tenders (by 5:00 p.m.) on the e- procurement portal of the Govt. of Punjab in , Baba Farid University of Health Sciences, Faridkot on the website i.e. <https://eproc.punjab.gov.in> at the, Baba Farid University of Health Sciences, Faridkot. The bidder(s) shall be at liberty to be present, in person or through their authorized representative(s) at the time of opening of the tender as specified in the Tender Notice. In case the authorized representatives are to be present, they must furnish the authority letter from the bidder (s), on whose behalf they are representing otherwise they will not be allowed to participate in the process of opening of tender.
4. **The Price bids of technically qualified bidders will be opened** on the website i.e. <https://eproc.punjab.gov.in> at, Baba Farid University of Health Sciences, Faridkot. In case of any change of date and time it will be notified to the technically qualified bidders through E-mail/telephone.
5. The Registrar/Medical Superintendent reserves all rights to accept or reject any or all the tenders without assigning any reason.

Registrar

Baba Farid University of Health Sciences, Faridkot

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INSTRUCTIONS/ GUIDELINES TO THE TENDERERS

1. The bidder needs to register himself/ herself on <https://eproc.punjab.gov.in> the bidder is also required to obtain Class III digital signature certificates to complete this process.
2. Please download the Tender document from the website of e-procurement of the Govt. of Punjab <https://eproc.punjab.gov.in> Please fill all the relevant blanks on all the pages of the tender document sign along with a stamp/ seal all pages and then a scanned copy of the same may be uploaded on the website at the time of submission of the tender document.
3. **It should be clearly noted that this tender will be accepted through e-tender mode only.** The tenders submitted through offline mode will not be accepted under any circumstances.
4. **Tender Fee** (non-refundable) may be deposited through online mode only.
5. **Tender Processing Fee: Through online mode only as per prescribed rates of Govt. of Punjab.**
6. **Earnest Money Deposit (EMD)** Rs. 2,00,000/- (Rupees Two Lakh only) The Earnest Money Deposit must be submitted in the shape of Online Payment in favor of Registrar, Baba Farid University of Health Sciences, Faridkot on or before due date.
7. **Upload** signed copy of *Technical Bid* Compliance Statement (Annexure-I)
8. **Upload** an affidavit regarding Non-Black listing as per proforma given at **Annexure-II** duly attested by an Executive Magistrate or a Notary Public.
9. **Upload** details of Bank Account for refund of EMD (**Annexure – III**).
10. In addition to this, following **documents are to be uploaded** with Technical Bid:-
 - I) Details of registration as Company /Firm/ Establishment.
 - II) Copy of Certificate of Registration for service Tax/TIN/TAN/PAN/GST.
 - III) A certificate from C.A. regarding Annual Turnover with Balance Sheet for the last 3 (three) financial years i.e. 2019-20, 2020-21 & 2021-22.
 - IV) Copy of the IT Returns for three financial years i.e. 2019-20, 2020-21 & 2021-22.
15. Price should be quoted and **uploaded** only in Excel Sheet proforma available at the e-procurement portal of the Government of Punjab.

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Scope of Service

Sr.	Item	Earnest Money to be Submitted (in Rs.)
1.	E-Tender for a Rate Contract for Tele Radiology Services i.e. all CT & MRI Cases	2,00,000/-

**TECHNICAL SPECIFICATIONS FOR ROUND THE CLOCK TELE RADIOLOGY
SERVICES (24X7):**

1. The period of the work shall be for **three (03) years** from the date of issue of W/O / LOI, with an annual review of working.
2. The work is to be started immediately after issue of work order/LOI.
3. The Service Provider firm has to start the work, including online services, only after receiving the instructions from the Radiology In-charge.
4. The Competent Authority shall have the rights to cancel the W/O placed on a Service Provider firm in case the Service Provider firm fails to turn up for the work within 72 hours , as mentioned above or the progress of the work is not satisfactory.
5. The Service Provider firm shall not be allowed to transfer or assign the contract to any other person/company/firm.
6. The services are to be carried out on 24 x 7 and on public holidays as well to meet the time of completion as per need of radiology deptt.
7. Service Provider firm does not have any right to make any claim for variation in the quantities.
8. All the works are to be attended as per the instruction of Radiology In-charge and whenever the quality of work is not up to the mark the same work has to be attended by the Service Provider firm on free of cost, however shut down for maintenance of Software will be given whenever required but not amounting to more than 12 hour on monthly basis and the same has to be intimated prior to the Radiology department.
9. The court in the city of Faridkot alone shall have the jurisdiction to entertain any suit, application claim or other proceedings in respect of any claim or disputes arising under this contract.
10. The Service Provider firm shall arrange proper safeguarding of the data against data theft and shall furnish account of the above as and when demanded. Any loss suffered by the Hospital on account of the above shall be deducted from the Service Provider firm bill.
11. Service Provider firm has to engage qualified technical person/supervisor for smooth execution of the work. He shall also intimate Radiology in charge the name of supervisor and also, in case of any change in the supervisor.

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12. The Tele services provider company should make all necessary arrangements including software and hardware necessary for transfer image data. However high speed internet service provided by The Competent Authority in the Radiology Department at GGS Hospital, Faridkot.
13. Radiologist should be reputed Medical Practitioner with MD/DNB qualification and registered with respective state council/NMC.
14. The firm shall have an experience of minimum 03 years in the relevant field.
15. The cases reported by network will remain live hosted on server for one year after uploading.
16. The firm will comply with the confidentiality clause as per Medical regulation framed by NMC.

REPRESENTATIONS & WARRANTIES

17. The firm has to give an affidavit that they are not involved in any litigation with Government in India and there is no vigilance/ CBI case pending/ contemplated against them at the moment.

PENALTY CLAUSE

18. The Tele service provider company must ensure the highest standards of radiology reporting. The company should have their own quality check mechanisms. In case of any queries regarding the report / demand from the referring clinicians, the report will be sent back to the company & must be reviewed free of cost & reported back in two hours. Even after the reviewed/ revised report, the clinician is still not satisfied, it will be mandatory for the company to get second opinion from another Radiologist which shall also be free of cost. If the standards of reporting are not found up to the mark, the competent Authority reserves the rights of imposing additional penalty/legal actions against the company in such cases.
19. If any patient goes to the courts or files police complaint against any Tele Radiology report, the service provider company will be responsible for any financial or legal implications.

SERVICE TIME & REPORTING TURN AROUND TIME

1. Routine reporting services shall be available between 8 AM to 8PM & night reporting services shall be available between 8 PM to 8 AM throughout the year including weekends and holidays as the as per the mentioned schedule of charges.
2. Reporting turnaround time for the cases with proper images and clinical information shall be as follows:
All CT and MRI Cases: 4 to 6 Hours.
3. Whenever the quantity/ quality of the work is not up to mark as in cases of re-opinion, issuance of a new report by Tele Radiology doctors due to incorrect or missed information in the earlier report then the same will not be chargeable.
4. Proper quality check to be maintained by service provider firm with single point of contact available 24 x 7 to sort out any issue related to Tele Reporting.

TERM OF AGREEMENT TERMINATION

1. The term of this Agreement shall be 3yrs with an annual review of work based on mutual consent.
2. This Agreement may be terminated by either Party at any time upon thirty (30) days' Notice to the other party. In case the parties fail to provide the adequate notice period they shall be liable to pay liquidated damages calculated on pro-rata basis based on average invoicing in the past 3 months.

TERMS AND CONDITONS

ELIGIBILITY

- The Service Provider in the relevant field may quote their rates.
1. This institution reserves the right to reject tenders without assigning any reason and increase or decrease the quantity of the articles tendered.
 2. The firm should have been in existence for at- least **three years** and it should have turnover of **Rs.50, 00,000/- per year.**

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Annexure-I

TECHNICAL BID COMPLIANCE STATEMENT

Name and Address of the applicant / firm _____

Sr. No.	Particulars	Remarks
1.	Tender Fee of Rs.2000/- through Online Mode only on or before due date.	Yes/No
2.	Tender Processing fee charged by Punjab Govt. as per their norms. (Non-refundable).	Yes/No
3.	Earnest Money Rs. 2,00,000/- in favor of Registrar Baba Farid University of Health Sciences, Faridkot through online mode only.	Yes/No
4.	Technical Bid Compliance Proforma uploaded (Annexure-I).	Yes/No
5.	Whether an affidavit regarding Non-Black listing as per proforma given at Annexure-II duly attested by an Executive Magistrate or a Notary Public uploaded.	Yes/No
6.	Details of Bank Account for refund of EMD (Annexure – III) uploaded.	Yes/No
7.	Price Bid in the prescribed format in Excel Sheet (Annex – IV) uploaded.	Yes/No
8.	Copy of Certificate of Registration for service Tax/TIN/TAN/PAN/GST uploaded.	Yes/No
9.	A certificate from C.A. regarding Annual Turnover with minimum Rs 50,00,000/- with Balance Sheet for the last 3 (three) financial years i.e. 2019-20, 2020-21 and 2021-22 uploaded.	Yes/No
10.	Copy of the IT Returns for three financial years i.e. 2019-20, 2020-21 and 2021-22 uploaded	Yes/No
11.	E-mail ID	
12.	Whether an affidavit regarding not involved in any litigation with Government	Yes/No
13.	Copy of certificate of Radiologist having reputed medical practitioner with MD/DNB qualification and registered with respective state council/NMC	Yes/No
14.	Copy of Three years experience in Tele Radiology services.	Yes/No
15.	Details of registration as Company /Firm/ Establishment.	Yes/No

Signature & seal of bidder

Place:

Date :

Annexure-II

(To be furnished on non-judicial stamp paper worth Rs.30/- duly attested by Executive Magistrate or Notary Public).

AFFIDAVIT

I/We _____ partner/sole proprietor (Strike out which is not applicable) of (Name & Address of Firm) _____ do hereby declare and solemnly affirm:-

- a) That the individual/firm/ companies are **not debarred or black- listed** by any department of Union/ State Government or any autonomous institute.
- b) That no partner or shareholder, directly or indirectly connected with the applicant has been debarred or blacklisted by any department of Union Govt. /State Govt. /Autonomous Institute.
- c) And that the terms and conditions for signing Rate Contract for Tele Radiology Services at GGSMCH, Faridkot, are acceptable to me/us. I/We shall abide by them in letter and spirit.

Date:

Place:

DEPONENT

VERIFICATION

I/We do hereby solemnly declare and affirm that the above declarations are true and correct to the best of my/our knowledge and beliefs. No part of it is false and nothing has been concealed therein.

Date:

Place:

DEPONENT

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Annexure- III

Details of Bank Account of the firm who has deposited EMD

Name of the firm: _____

Sr. No.	Particulars	Detail
1.	Account No.	
2.	Name of Bank	
3.	Branch Name	
4.	IFSC Code of Bank	
5.	Name of Operator	

PRICE BID

TO BE UPLOADED
IN EXCELL SHEET AVAILABLE ON THE E-PROCUREMENT PORTAL ONLY